

## Staff Report Item X

- TO: East Bay Community Energy Board of Directors
- **FROM:** Annie Henderson, VP Marketing and Account Services
- SUBJECT: Customer Mailers (Informational Item)

**DATE:** July 26, 2019

## **Recommendation**

Accept staff presentation on upcoming customer mailers

## **Background**

There are two upcoming customer mailers that are required under law or regulation. The Power Content Label must be mailed to all EBCE customers. The Joint Rate Mailer must be mailed to all EBCE-eligible customers, including those that opted out. Staff will present a summary of each mailer and a timeline for when these will be sent to customers.

## <u>Attachment</u>

Customer Mailer Presentation