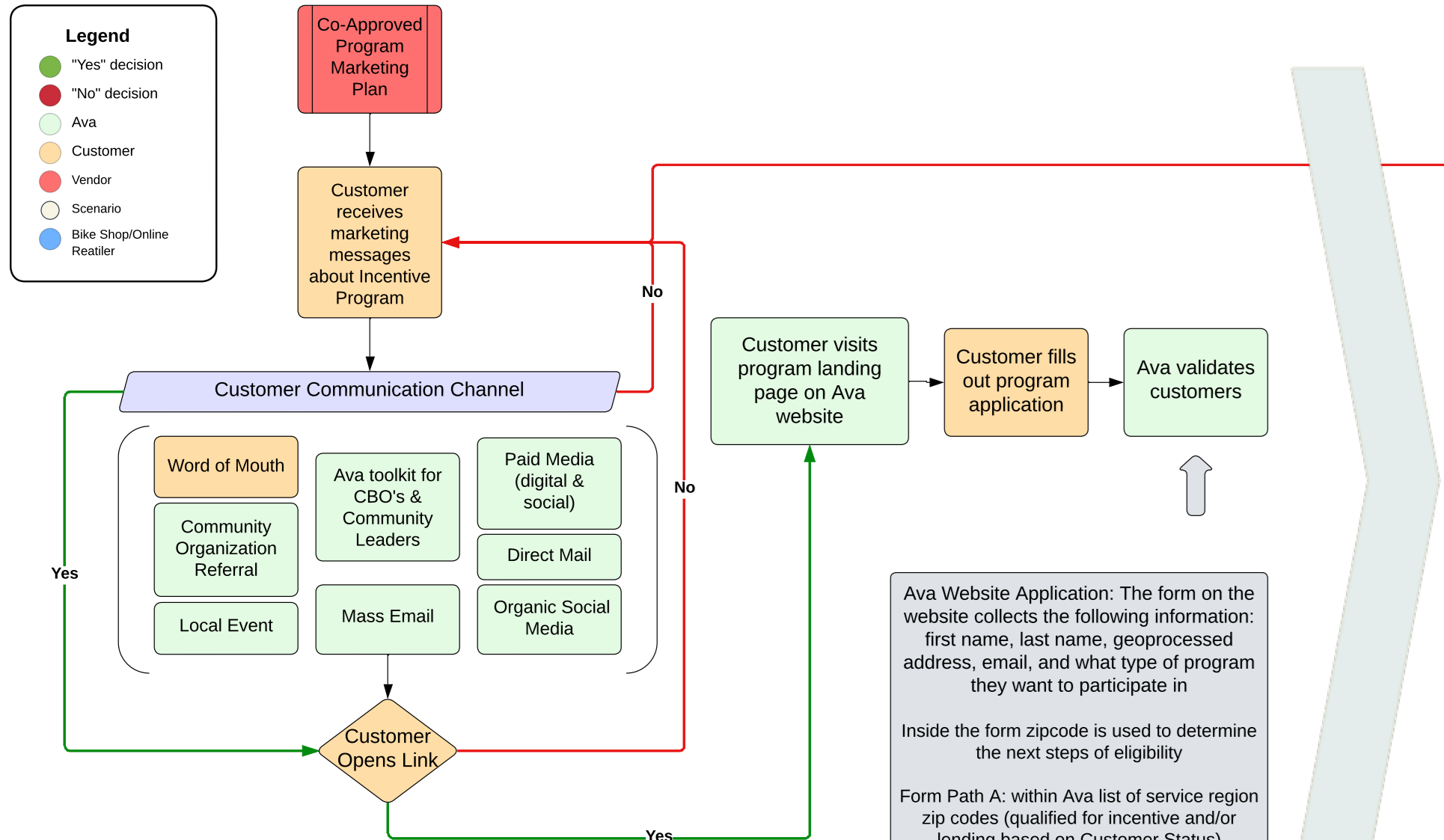


Legend

- "Yes" decision
- "No" decision
- Ava
- Customer
- Vendor
- Scenario
- Bike Shop/Online Retailer



Ava Website Application: The form on the website collects the following information: first name, last name, geoprocesed address, email, and what type of program they want to participate in

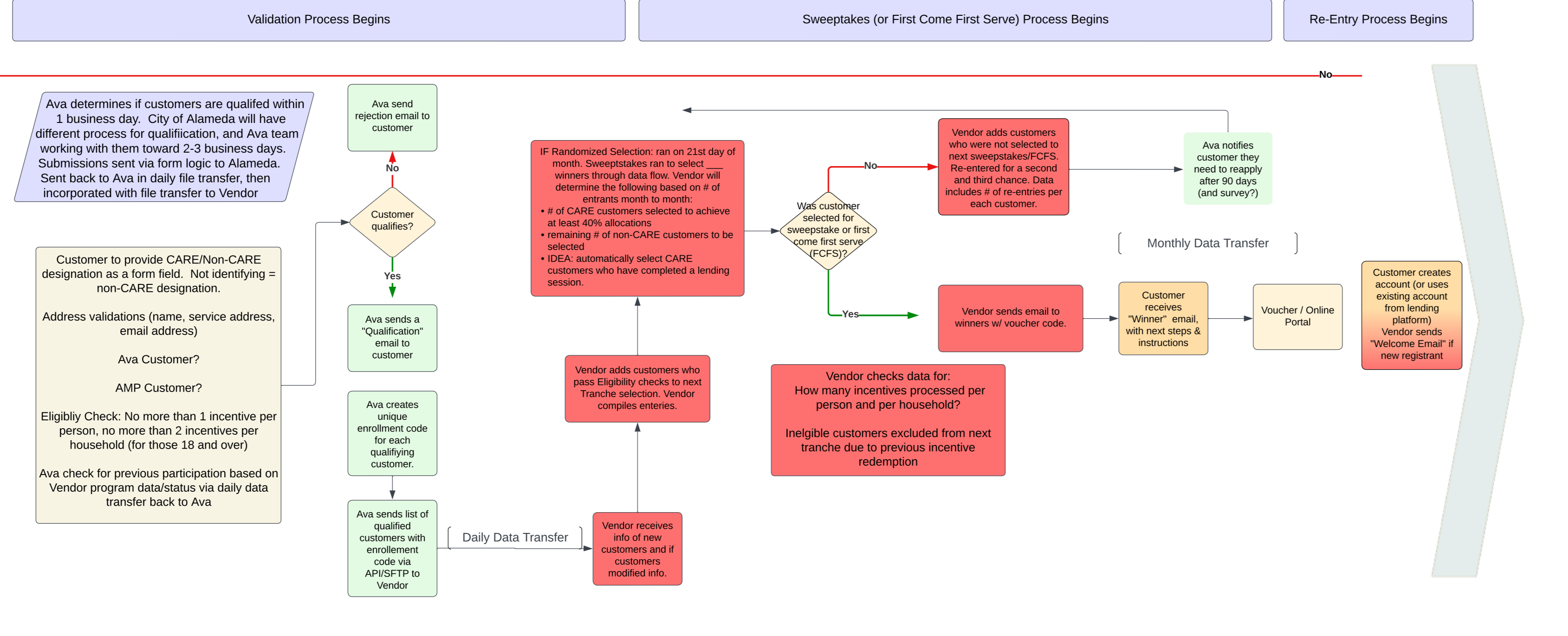
Inside the form zipcode is used to determine the next steps of eligibility

Form Path A: within Ava list of service region zip codes (qualified for incentive and/or lending based on Customer Status)

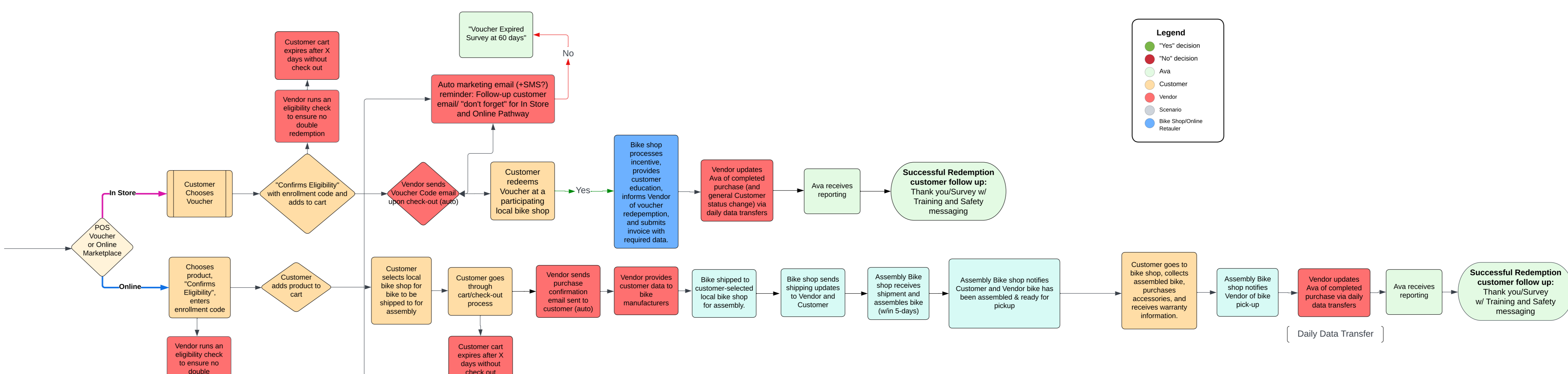
Form Path B: within AMP's list of service region zip codes (only eligible for incentive)

Form Path C: Customer that are not within eligible zip codes (rejected)

1 form will be used with unique incentive and lending pathways



Point of Sale (POS) Voucher and/or Online Marketplace



Legend

- "Yes" decision
- "No" decision
- Ava
- Customer
- Vendor
- Scenario
- Bike Shop/Online Retailer

