

Understanding Your NEM Bill

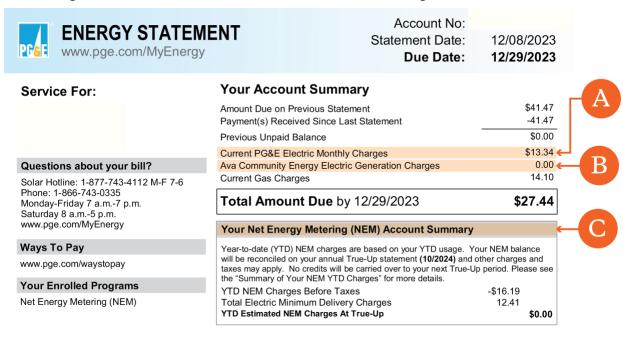
(Residential NEM generator)

Ava buys clean power for East Bay and Valley customers.

Customers on Ava Community Energy (Ava)'s Bright Choice plan can expect to pay slightly less than they would have paid PG&E. Customers on Ava's Renewable 100 pay slightly more than they would have paid PG&E and receive 100% wind and solar electricity.

PG&E delivers our power and handles customer billing.

PG&E bills include the same fees, program charges, low-income discounts, and electric delivery rates for all customers regardless of whether they are on Ava or not. With Ava, customers now receive a "generation credit" on the PG&E bill that offsets Ava charges.



- Current PG&E Electric Monthly Charges: This is PG&E's charge to deliver electricity over transmission lines, maintain infrastructure, and provide other services including their customer service and billing. For most NEM accounts, PG&E only charges you for the minimum delivery charges each month, usually around \$10.00.
- Ava Community Energy Electric Generation Charges: This charge covers Ava's cost of purchasing clean electricity for customers. Ava will charge you for electricity you use each month that is not covered by NEM credits.
- Your Net Energy Metering (NEM) Account Summary: This estimates your PG&E delivery charges at your annual PG&E true-up. For more information about these charges, please contact PG&E's solar hotline at 877-743-4112.

Summary of Your Year-to-Date (YTD) NEM Charges

Service For:

Service Agreement ID:

Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
12/03/2023	64	-153	-89	-\$16.19	-\$17.50
TOTAL	64	-153	-89	-\$16.19	-\$17.50

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

Electric Charges

Bill Period End Date	Minimum Delivery Charges	
12/03/2023	\$12.41	
TOTAL	\$12.41	

Explanation of Calculations

Your YTD Estimated NEM Charges represents the total charges for energy used, net of any credits for energy exported to the grid.

NEM Charges are calculated each month but are not billed until the end of the True-Up period. This True-Up process allows you to use credits generated in a given month to offset charges across other months within the True-Up period, which is typically 12 billing cycles. Your Summary of NEM Charges will be reset to zero at True-Up.

The Minimum Delivery Charge is assessed monthly and credited at true-up if the total NEM Charges Before Taxes are greater than your cumulative Minimum Delivery Charges.

This is your YTD balance. Your total NEM Charges will be reconciled on your True-Up statement (10/2024).

YTD NEM Charges Before Taxes	-\$16.19
Total Electric Minimum Delivery Charges	12.41
YTD Estimated NEM Charges At True-Up	\$0.00

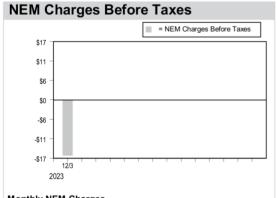
This page lists all your monthly PG&E electric delivery charges for the year and the estimated annual true-up charges for PG&E. It also lists your minimum delivery charges for each billing period.

Summary of Your Year-to-Date (YTD) NEM Charges (continued)

Service For:

Service Agreement ID:

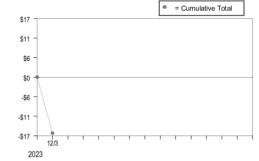
Rate Schedule: Time-of-Use (Peak Pricing 4 - 9 p.m. Every Day)



Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

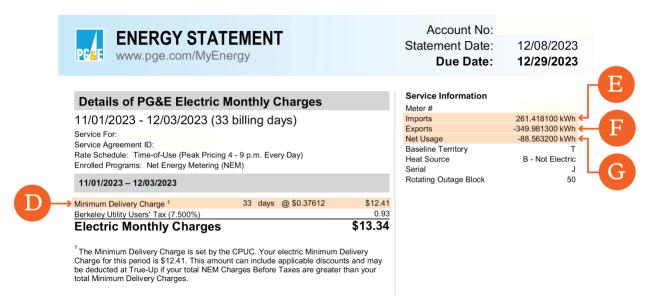
Cumulative NEM Balance by Month - = Cumulative Total



Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up, and based on program rules, customers do not receive payment for a negative cumulative NEM balance.

This page summarizes the PG&E delivery charges on a monthly and rolling basis.

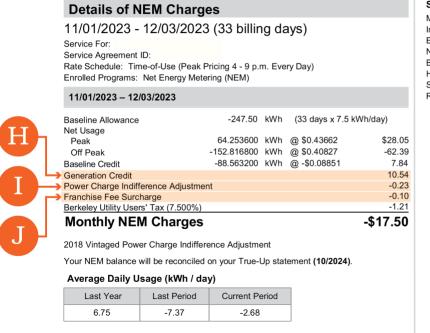


- Minimum delivery charge: This is the minimum monthly delivery charge from PG&E. PG&E will charge you at the end of your true-up year for additional delivery charges depending on your generation and usage for the full year.
- E Imports: This is your electric usage from the grid for the month.
- **Exports:** This is the amount of electricity your NEM system delivers to the grid for the billing period.
- **Net Usage:** This is the net electricity usage for the billing period. This is what your charges/credits are based on.



Account No:
Statement Date: 12/08/2023

Due Date: 12/29/2023



 Service Information

 Meter #
 261.418100 kWh

 Exports
 -349.981300 kWh

 Net Usage
 -88.563200 kWh

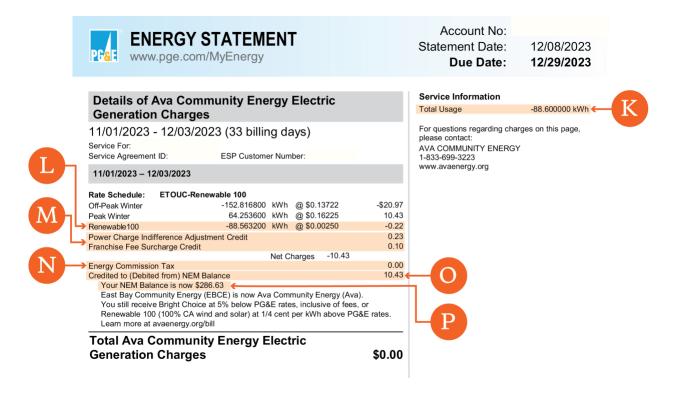
 Baseline Territory
 T

 Heat Source
 B - Not Electric

 Serial
 J

 Rotating Outage Block
 50

- Generation Credit: This credit offsets the generation charge from Ava. Since this customer over generated and had a negative net usage for the month, the generation credit shows up as a positive amount. When you over generate, your net charges will be negative, and the generation credit will be positive to ensure you are being credited at the same rate per kilowatt-hour that you would pay.
- Power Charge Indifference Adjustment: PG&E charges Ava customers a Power Charge Indifference Adjustment (PCIA), which is calculated based on the number of kilowatthours used each month. The PCIA is intended to ensure that Ava customers pay the difference between what PG&E paid for power contracted to serve them prior to their switch, and the current market value of that power. The PCIA charge is factored into Ava's rate setting process. For a net generator, this will show up as a negative charge. This ensures that the customer is credited at the same rate that they would pay.
- Franchise Fee Surcharge: This fee is collected by PG&E to cover costs associated with rights to use public streets to provide gas and electric service. This fee is factored into Ava's rate setting process. For a net generator, this will show up as a negative charge. This ensures that the customer is credited at the same rate that they would pay.



- **Total Usage:** This shows your net usage for the month. If the number is negative, you have surplus generation (you generated more electricity than you used that month).
- Renewable 100: This line item will appear if you are on Ava's Renewable 100 service. Renewable 100 is set at a premium to PG&E generation rates. Since you pay for electricity at the higher Renewable 100 rate, you will also be credited at the higher rate for any surplus generation.
- Power Charge Indifference Adjustment Credit and Franchise Fee Surcharge Credit: PG&E adds these fees onto the PG&E Electric Delivery Charges. Ava credits them back to you. In the case of an over generator, the signs will be flipped, but the charges will still cancel each other out.
- Energy Commission Tax: This fee is collected on behalf of the California Energy Commission and applies to all customers, regardless of service provider. The California legislature established the Energy Commission tax in 1975. The tax provides additional funding for the California Energy Commission.
- Credited to (Debited from) NEM Balance: This shows how much is taken from or added to your NEM balance. If you over generate, credit will be added to your NEM balance. If you have net usage, charges will be debited from your NEM balance.
- Your NEM Balance is now: This indicates how much credit is sitting in your Ava NEM Balance. At the April Ava cash-out period, your credit will be converted into your payout. Ava sends checks to customers with a payout that is greater than or equal to \$100 and rolls over credit if your calculated payout is less than \$100.