

Understanding Your NEM Bill


(Commercial NEM consumer)

Ava buys clean power for East Bay and Valley customers.

Customers on Ava Community Energy (Ava)'s Bright Choice plan can expect to pay slightly less than they would have paid PG&E. Customers on Ava's Renewable 100 pay slightly more than they would have paid PG&E and receive 100% wind and solar electricity.

PG&E delivers our power and handles customer billing.

PG&E bills include the same fees, program charges, low-income discounts, and electric delivery rates for all customers regardless of whether they are on Ava or not. With Ava, customers now receive a "generation credit" on the PG&E bill that offsets Ava charges.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:

Statement Date: 05/10/2024

Due Date: 05/28/2024

Service For:	Your Account Summary	
	Amount Due on Previous Statement	\$1,874.52
	Payment(s) Received Since Last Statement	-1,874.52
	Previous Unpaid Balance	\$0.00
	Current PG&E Electric Monthly Charges	\$758.33
	Ava Community Energy Electric Generation Charges	313.42
	Current Gas Charges	23.09
	Total Amount Due by 05/28/2024	\$1,094.84
	Your Net Energy Metering (NEM) Account Summary	
	<small>Year-to-date (YTD) NEM charges are based on your YTD usage. Your NEM balance will be reconciled on your annual True-Up statement (04/2025). No credits will be carried over to your next True-Up period. Please see the "Summary of Your NEM YTD Charges" for more details.</small>	
	YTD NEM Charges Before Taxes	\$199.22
	Estimated Taxes	13.98
	YTD Estimated NEM Charges At True-Up	\$213.20

Questions about your bill?
 Solar Hotline: 1-877-743-4112 M-F 7-6
 Phone: 1-866-743-0335
 Monday-Friday 7 a.m.-7 p.m.
 Saturday 8 a.m.-5 p.m.
www.pge.com/MyEnergy

Ways To Pay
www.pge.com/waystopay

Your Enrolled Programs
 Net Energy Metering (NEM)

- A

Current PG&E Electric Monthly Charges: This is PG&E's charge to deliver electricity over transmission lines, maintain infrastructure, and provide other services including their customer service and billing. For most NEM accounts, PG&E only charges you for the minimum delivery charges each month.
- B

Ava Community Energy Electric Generation Charges: This charge covers Ava's cost of purchasing clean electricity for customers. Ava will charge you each month for electricity you use that is not covered by existing generation credits if you are on a monthly true-up with Ava.
- C

Your Net Energy Metering (NEM) Account Summary: This estimates your PG&E delivery charges at your annual PG&E true-up. For more information about these charges, please contact PG&E's solar hotline at 877-743-4112.

Contact customer-support@AvaEnergy.org or call 1-833-699-3223 with any questions.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:
Statement Date: 05/10/2024
Due Date: 05/28/2024

Summary of Your Year-to-Date (YTD) NEM Charges

Service For:
Service Agreement ID:
Rate Schedule: B10S Bus Med Use

Summary of NEM Charges

Bill Period End Date	Net Peak Usage (kWh)	Net Off Peak Usage (kWh)	Net Super Off Peak Usage (kWh)	Net Usage (kWh)	Estimated NEM Charges Before Taxes	Estimated Total NEM Charges
05/02/2024	570	1481	-402	1649	\$199.22	\$213.20
TOTAL	570	1481	-402	1649	\$199.22	\$213.20

Estimated tax amount, if applicable, is displayed in the box below. Differences in net usage occur due to rounding.

Explanation of Calculations

Your YTD Estimated NEM Charges represents the total charges for energy used, net of any credits for energy exported to the grid.

NEM Charges are calculated each month but are not billed until the end of the True-Up period. This True-Up process allows you to use credits generated in a given month to offset charges across other months within the True-Up period, which is typically 12 billing cycles. Your Summary of NEM Charges will be reset to zero at True-Up.

This is your YTD balance. Your total NEM Charges will be reconciled on your True-Up statement (04/2025).

YTD NEM Charges Before Taxes	\$199.22
Estimated Taxes	13.98
YTD Estimated NEM Charges At True-Up	\$213.20

This page lists all your monthly PG&E electric delivery charges for the year and the estimated annual true-up charges for PG&E.



ENERGY STATEMENT

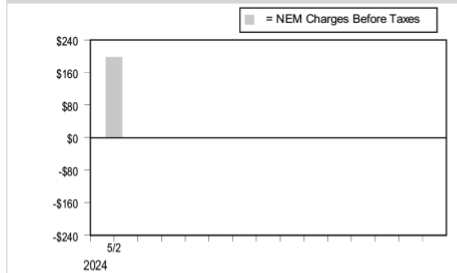
www.pge.com/MyEnergy

Account No:
Statement Date: 05/10/2024
Due Date: 05/28/2024

Summary of Your Year-to-Date (YTD) NEM Charges (continued)

Service For:
Service Agreement ID:
Rate Schedule: B10S Bus Med Use

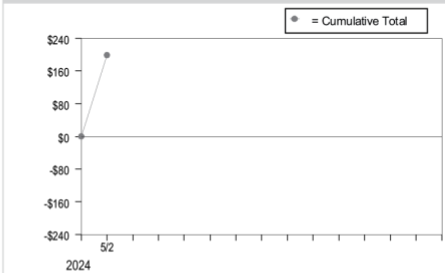
NEM Charges Before Taxes



Monthly NEM Charges

Monthly NEM Charges represent the cost of the electricity you use each month. You don't pay your monthly NEM balance each month. Instead, your Monthly NEM Charges are added up to calculate your Cumulative NEM balance, which you pay at True-Up.

Cumulative NEM Balance by Month



Cumulative NEM Balance

Cumulative NEM balance is a running total of your electricity costs and can increase or decrease depending on each month's use and generation. You only pay your Cumulative NEM balance at True-Up, and based on program rules, customers do not receive payment for a negative cumulative NEM balance.

This page summarizes the PG&E delivery charges on a monthly basis and on a rolling basis.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:
Statement Date: 05/10/2024
Due Date: 05/28/2024

Details of PG&E Electric Monthly Charges

04/04/2024 - 05/02/2024 (29 billing days)

Service For:
Service Agreement ID:
Rate Schedule: B10S Bus Med Use
Enrolled Programs: Net Energy Metering (NEM)

04/04/2024 - 05/02/2024

Customer Charge	29 days @ \$11.84909	\$343.62
Demand Charge ¹	17.000000 kW @ \$21.87000	371.79
Generation Credit		0.00
San Leandro Utility Users' Tax		42.92
Electric Monthly Charges		\$758.33

¹ Demand charges are prorated for the number of days in each rate period

Rate Identification Number



USCA-PGCC-0800-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

Service Information

Meter #	
Imports	3,053.000000 kWh
Exports	-1,404.000000 kWh
Net Usage	1,649.000000 kWh
Serial	K
Rotating Outage Block	50

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- D Customer charge:** This is the minimum monthly delivery charge from PG&E. PG&E will charge you at the end of your true-up year for additional delivery charges depending on your generation and usage for the full year.
- E Demand charge:** This charge is based on the maximum amount of power drawn during a 15-minute interval this billing period. Ava's discount with Bright Choice service also applies to the generation-related demand charges.
- F Generation credit:** This credit offsets the generation charge for demand from Ava.
- G Imports:** This is your electric usage from the grid for the month.
- H Exports:** This is the amount of electricity your NEM system delivers to the grid for the billing period.
- I Net Usage:** This is the net electricity usage for the billing period. This is what your charges are based on.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:
Statement Date: 05/10/2024
Due Date: 05/28/2024

Details of NEM Charges

04/04/2024 - 05/02/2024 (29 billing days)

Service For:
Service Agreement ID:
Rate Schedule: B10S Bus Med Use
Enrolled Programs: Net Energy Metering (NEM)

04/04/2024 – 05/02/2024

Net Usage				
Peak	-146.000000 kWh	@ -\$1.22178		\$178.38
Part Peak	0.000000 kWh	@ \$0.00000		0.00
Off Peak	-437.000000 kWh	@ -\$0.94032		410.92
Super Off Peak	-821.000000 kWh	@ \$0.11806		-96.93
Generation Credit				-309.13
Power Charge Indifference Adjustment				15.97
Franchise Fee Surcharge				2.03

Monthly NEM Charges \$201.24

2018 Vintaged Power Charge Indifference Adjustment
Your NEM balance will be reconciled on your True-Up statement (04/2025).

Average Daily Usage (kWh / day)

Last Year	Last Period	Current Period
-73.40	-11.60	56.86

Rate Identification Number



USCA-PGCC-0800-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

Service Information

Meter #	
Imports	3,053.000000 kWh
Exports	-1,404.000000 kWh
Net Usage	1,649.000000 kWh
Serial	K
Rotating Outage Block	50



- J Generation Credit:** This credit offsets the generation charge from Ava.
- K Power Charge Indifference Adjustment:** PG&E charges Ava customers a Power Charge Indifference Adjustment (PCIA), which is calculated based on the number of kilowatt-hours used each month. The PCIA is intended to ensure that Ava customers pay the difference between what PG&E paid for power contracted to serve them prior to their switch, and the current market value of that power. The PCIA charge is factored into Ava's rate setting process.
- L Franchise Fee Surcharge:** This fee is collected by PG&E to cover costs associated with rights to use public streets to provide gas and electric service. This fee is factored into Ava's rate setting process.



ENERGY STATEMENT

www.pge.com/MyEnergy

Account No:
Statement Date: 05/10/2024
Due Date: 05/28/2024

Details of Ava Community Energy Electric Generation Charges

04/04/2024 - 05/02/2024 (29 billing days)

Service For:

Service Agreement ID:

Customer Number:

04/04/2024 – 05/02/2024

Rate Schedule: B10S-Renewable 100

Off-Peak Winter	1,481.000000 kWh @ \$0.16632	\$246.32
Peak Winter	570.000000 kWh @ \$0.20180	115.03
Super-Off-Peak Winter	-402.000000 kWh @ \$0.12998	-52.25
Renewable100	1,649.000000 kWh @ \$0.00250	4.12
Power Charge Indifference Adjustment Credit		-15.97
Franchise Fee Surcharge Credit		-2.03
	Net Charges	295.22

Local Utility Users Tax (6.000%)	17.71
Energy Commission Tax	0.49
Credited to (Debited from) NEM Balance	0.00
Your NEM Balance is now \$0.00	

East Bay Community Energy (EBCE) is now Ava Community Energy (Ava). You still receive Bright Choice at 5% below PG&E rates, inclusive of fees, or Renewable 100 (100% CA wind and solar) at 1/4 cent per kWh above PG&E rates. Learn more at avaenergy.org/bill

Total Ava Community Energy Electric Generation Charges \$313.42

Rate Identification Number



USCA-XXEB-BHCR-0000

www.pge.com/rin

To program your smart device, scan the QR code or enter the RIN code above and follow the on-screen instructions.

For questions regarding charges on this page, please contact:

AVA COMMUNITY ENERGY
1-833-699-3223
www.avaenergy.org

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Renewable 100: This line item will appear if you are on Ava's Renewable 100 service. This is the Renewable 100 premium.

Power Charge Indifference Adjustment Credit and Franchise Fee Surcharge Credit: PG&E adds these fees onto the PG&E Electric Delivery Charges. Ava credits them back to you.

Energy Commission Tax: This fee is collected on behalf of the California Energy Commission and applies to all customers, regardless of service provider. The California legislature established the Energy Commission tax in 1975. The tax provides additional funding for the California Energy Commission.

Credited to (Debited from) NEM Balance: This shows how much is taken from or added to your NEM balance. If you over generate, credit will be added to your NEM balance. If you have net usage, charges will be debited from your NEM balance to cover your monthly charges.

Your NEM Balance is now: This indicates how much credit is sitting in your Ava NEM Balance. At the April Ava cash-out period, your credit will be converted into your payout. Ava sends checks to customers with a payout that is greater than or equal to \$100 and rolls over credit if your calculated payout is less than \$100.