



Net Energy Metering and Rooftop Solar

Ava Community Energy (Ava) customers that installed solar or other self-generation technologies were automatically enrolled in Ava's Net Energy Metering (NEM) program.

Interested in Installing Solar?

A rooftop solar installation can help offset some, or all, of your electricity use. New solar customers will be enrolled under the Solar Billing Plan, which changes the way customers are compensated for exports.

How It Works

- Ava's NEM policy is designed to ensure your true up/cash out value is just as beneficial as PG&E's.
- Under Ava's service, default billing occurs on a monthly basis. If you are a net generator in a given month, you accrue generation credits. If you are a net consumer, the credit balance will be applied. If there is insufficient credit balance, you are charged for the net amount. For many customers, the monthly billing helps avoid a large yearly true-up charge. Customers also have the option of annual billing, where they are not billed monthly for generation charges. Debits for consumption and credits for net generation roll over until the annual cash out in April.
- If at the end of the year you generated more electricity than you used, you will receive compensation from Ava in April. If your payout is less than \$100, you will receive a bill credit. If your payout is greater than \$100, we will send you a check.
- You keep your annual PG&E true up for your delivery and transmission charges.
- Customers interested in adding rooftop solar must first apply to PG&E for interconnection approval.

Want to do more?

Choose Renewable 100. To change your plan, visit AvaEnergy.org/change-my-plan.

Questions?

The full NEM tariff can be found on AvaEnergy.org/nem.

For more information:

Visit our website at AvaEnergy.org, call us at 1-833-699-3223, or email us at customer-support@AvaEnergy.org.

Monthly Bill Credit

Ava NEM Program	2018 Jurisdictions ¹	2021 Jurisdictions ²	Bill Credit per kWh
Standard	Anytime	Anytime	Retail
Legacy Municipal	Interconnected between 6/1/2018 and 4/15/2023	N/A	Retail + \$0.01
CARE/FERA	Interconnected between 6/1/2018 and 4/15/2023	Interconnected between 4/1/2021 and 4/15/2023	Retail + \$0.01

1 Albany, Berkeley, Dublin, Emeryville, Fremont, Hayward, Livermore, Oakland, Piedmont, San Leandro, Union City and unincorporated areas

2 Newark, Pleasanton, and Tracy

Annual Payout Credit

Ava NEM Program	Annual Payout Credit per kWh
Standard	PG&E Net Surplus Compensation (NSC)
Legacy Municipal	Retail + \$0.01
CARE/FERA	Retail + \$0.01

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