



CEO Report Item 10

TO: Ava Community Energy Board of Directors

FROM: Howard Chang, Chief Executive Officer

SUBJECT: CEO Report (Informational Item)

DATE: December 17, 2025

Recommendation

Accept Chief Executive Officer (CEO) report on update items below.

Executive Committee Meeting

An Executive Committee Meeting was held on Wednesday, December 3, 2025. Members received an updates on the value proposition, opt-out fee removal and community investment grants. The next meeting will be held on Wednesday, January 14, 2026 at 3pm.

2026 Ava Public Meetings Calendar

Public meetings are held at Ava Community Energy offices unless otherwise noticed.

Executive Committee (ExCom): First Wednesday of each month (except August) at 3:00 p.m.

Board of Directors (BOD): Third Wednesday of each month (except August) at 6:00 p.m.

Community Advisory Committee (CAC): Monday prior to each Board meeting at 6:00 p.m.

Financial, Administrative and Procurement Subcommittee (FAP): Ad hoc; generally fourth Wednesday, 3:30–5:00 p.m.

Marketing, Regulatory and Legislative Subcommittee (MRL): Ad hoc; generally third Friday, 10:00–11:30 a.m.

Month	ExCom	CAC	BOD	FAP	MRL
Jan	1/14	Tues, 1/20	1/21	1/28	
Feb	2/4	Tues, 2/17	2/18		
Mar	3/4	3/16	3/18	3/25	3/6
Apr	4/1	4/13	4/15		4/10
May	5/6	5/18	5/20	5/27	
Jun	6/3	6/15	6/17		6/12
Jul	7/1	7/13	7/15		
Aug	—	—	—	—	—
Sep	9/2	9/14	9/16	9/9	9/18
Oct	10/7	10/19	10/21	10/28	
Nov	11/4	11/16	11/18		11/20
Dec	12/2	12/14	12/16		

Compliance Notices

By the end of each calendar year, we are required to distribute a Power Content Label Mailer to all customers that received service from Ava Community Energy in the previous calendar year. The Power Content Label Mailer includes the power content mix from 2024. It was emailed to customers the week of December 2 and mailed to customers during the week of December 29. There were unique versions by county. Examples can be found [\[here\]](#), and samples are shown below.

Ava service to unincorporated San Joaquin County (SJC): Customer enrollment to occur in May 2026

Ava staff have identified **May 2026** as the optimal enrollment timing for customers in SJC. When determining the timing of an initial customer enrollment, Ava staff primarily evaluates three criteria: 1) financial impacts; 2) operational efficiency; and 3) overall customer experience.

For background, in December 2024, the California Public Utilities Commission (CPUC) certified Ava's expansion of service to SJC in 2026. CPUC precedent allows Ava a degree of flexibility when it comes to the timing of service to new jurisdictions. After consulting with San Joaquin County officials, including the County's Ava Board Member, Supervisor Robert Rickman, Ava staff have determined that May 2026 offers the best timing based on the three criteria listed above. From a financial perspective, this timing incorporates the most up-to-date budget considerations and market conditions. Operationally, it provides sufficient time for community outreach and customer notifications. And for the newly enrolling customers of unincorporated SJC, it facilitates their access to Ava's programs and service options ahead of the summer months when electricity usage and energy bills tend to be highest.

Update on Customer Programs Roadmap Consultant and Procurement Policy

Staff is currently undergoing a comprehensive legal analysis of the procurement policies of all of Ava's 18 members to consider changes to address concerns with contracting with vendors that have contracts with Immigrations & Customs Enforcement (ICE). Staff anticipates delaying any actions on bringing forward a customer programs roadmap for 3-6 months.