

## Written Public Comments:

Written comments, as submitted to [publiccomment@avaenergy.org](mailto:publiccomment@avaenergy.org):

- **Commenter Name:** Julie Casino, Community Member, Submitted November 20, 2025  
Subject: "Changing prices"  
Comment: "Wasn't this new company supposed to to be here to help the community? To help people who can't afford pg&e's crazy prices?,and now your saying you want to raise your prices to the same,what a ripoff,scam and an all out lie!!Just to get people in and then you go do that s\*\*\*\*\* a\*\* s\*\*\*\*!This company should be ashamed of themselves.So your NOT about helping people,but just about YOURSELVES!YOU KNOW GOD DOES NOT LIKE UGLY,which means STOP being GREEDY!!!!If it's going to be like that I would have never switched,and you can rest assured I will be going back,just for the purpose that I was lied to !!!!SHAME on YOU!!!!"
- **Commenter Name:** Pauline Anthony, Community Member, Submitted November 20, 2025  
Subject: "Cut the rate"  
Comment: The rates of gas and electric are too high for the 30 amp service provided to the residents in this mobile home senior park. When I first moved here more than 15 years ago, my electric and gas bill were about \$50 combined each during the summer months and about \$100 combined during the winter months. Ever since Hayward has chosen to use clean energy, the rates haven't been lower than \$200 for gas and electric combined during the summer months and at least \$300-\$400 during the winter months. It may be cleaner, but definitely NOT cheaper energy costs that were advertised to the consumers. Whatever happened to TRUTH in ADVERTISING. Even the bi-annual energy credits are dismal and only offer a credit on a monthly basis about the cost of a loaf of bread. The math on the consumers' bills says the cost is 100% or more increase in costs. I think it is well past the initial upstart time to cut the rates progressively downward to pre-clean energy levels.
- **Commenter Name:** David Wolfson, Community Member, Submitted November 25, 2025  
Subject: "pge rates comment"  
Comment: "Hi; I live in Berkeley and use AVA. Presumably, you are bound by the PGE \$24 a month flat fee starting next year, and maybe by their new rate which encourages large electricity consumption. I don't like either one, as it penalizes small electricity users. The assumption that it will encourage transition to a green electricity based consumption model doesn't add up to me. In general, those with the resources will transition, by buying evs, induction stoves, heat pumps, etc. It will also encourage large consumption of inefficient appliances, including air conditioning. If you have any flexibility, I would suggest setting rates that don't penalize small consumers.  
Thanks, David Wolfson"