CEO Report Item 8

TO: Ava Community Energy Board of Directors

FROM: Howard Chang, Chief Executive Officer

SUBJECT: **CEO Report (Informational Item)**

DATE: November 18, 2026

Recommendation
Accept Chief Executive Officer (CEO) report on update items below.

Executive Committee Meeting
The November 4, 2026 Executive Committee meeting was canceled due to lack of quorum. The next Executive Committee meeting will be held on Wednesday, December 2, 2026 at 3 pm.

Financial, Administrative and Procurement Subcommittee Meeting
A Financial, Administrative and Procurement Subcommittee meeting was held on Wednesday, October 28, 202. Members discussed the Budget Surplus Revenue and received a report on the FY25-26 Operating Results and Audit Preview. The next Financial, Administrative and Procurement Subcommittee meeting will be held on Wednesday, January 27, 2027 at 3:30 pm.

Long Term Project Online Announcement

The following projects under contract with Ava have reached commercial operations.

Easley I and Easley II: Ava has two Power Purchase Agreements: Easley I & Easley II, each for 75 MW of generation and Renewable Energy Credits. Easley I reached commercial operations on October 6th, 2026. Easley II reached commercial operations on November 1st, 2026. The Delivery Term for each Agreement is 10 years and goes through 2036. Ava's Easley projects are part of the larger Easley solar and storage complex which totals 406 MW of Solar and 1.4 GWh of Storage located in Riverside County, California. Ava now has approximately 1040 MW of generation and 395 MW of storage projects that are online with 455 MW of generation and 561 MW of storage under development.

Ava in the Community - November
To raise awareness of Ava's service, support our community, and connect customers to our offerings, Ava sponsors and staffs events throughout our service territory all year long. Additionally, we also deliver presentations to community groups. Below is a list of upcoming

events we'll be attending between 11/01 and 12/31. Learn more at https://avaenergy.org/about-ava/meetings-events/events/

Date	Event	Type	Location
11/1/2026	Dia de Los Muertos	Sponsoring/Tabling	Oakland
11/7/2026	Tri-City Intergenerational Climate Roundtable	Sponsoring	Fremont
11/7/2026	Rain Garden Planting Day	Sponsoring	Albany
11/7/2026	Edens Elementary Planting	Sponsoring	Hayward
11/10/2026	Resilience Hub Workshop	Presentation	Stockton
11/10/2026	Livermore City Council	Ava update/Impact Report presentation	Livermore
11/11/2026	Veterans Day Celebration	Tabling	Lathrop
11/17/2026	Stockton Affordability & College Opportunity Day	Sponsoring/Tabling	Stockton
11/18/2026	Next Step Learning Center Food Distribution	Sponsoring	Oakland
11/22/2026	Oakland Peace Center Garden Work Day	Sponsoring	Oakland
12/1/2026	Emeryville City Council	Ava update/Impact Report presentation	Emeryville
12/9/2026	Diaper Drive	Tabling	Hayward

Local Development Quarterly Update - November

Program Name	Status	Description	Key Metrics	Key Upcoming Activities
Planning				
Customer Programs Strategic Framework	In Process	Define Ava's customer programs roadmap for 2027-2032	Adaptive Program Portfolio presented to the Board in Fall 2027	Staff is initiating work with the contracted public engagement consultant, Institute for Local Government
Transportation Electrification				

Ava Charge	Operational	Developing EV fast charging sites on City lots and garages across Ava's service territory with a focus on locating near multi-family dwellings	Oakland City Center West garage with 31 charging stalls is in operation	Ava's contracted counterparty, Calibrant Energy, has notified Ava that they are pursuing a plan to transfer the contract to a new developer.
Ava SmartHome Charging	Operational	Program to shift home EV charging away from peak hours while helping customers lower their cost of home EV charging	>2,700 EVs enrolled, Virtual Power Plant performance metrics are being met	Identifying additional channels to enroll more customers in the Program
Ava Bike Electric	Operational	Program to provide incentives for customers to purchase electric bikes, CARE customers receive higher incentives and 40% of allocated funds	Over 43,000 applications received, 8,578 e-bikes purchased from 29 participating bike shops. 40% of rebates redeemed by income qualified CARE customers	The program has been extended for an additional year with $3M in funding approved by the Board.
Building Electrification				
Health-e Communities Pilot	Closed	Direct installation program to replace gas stoves with induction for CARE customers and complete indoor air quality monitoring to evaluate air quality impacts.	Installed 162 induction cooktops	Ava has closed the program and is evaluating energy and bill impacts to customers and drafting a paper to share learnings publicly.
Building Efficiency Accelerator	Closed	CPUC funded program to complete energy efficiency and building electrification projects on commercial and industrial customers, like LED lighting and heat pump water heaters	On target to reduce consumption by 12.8 GWh, 10 customers engaged in 15 unique projects	Program enrollment ended April 2026, Ava filing CPUC reporting documentation
Heat Pump permitting	In Process	Program to provide online permitting and technical assistance for Ava Cities to lower the cost of heat pump permitting	Reduce the cost and time associated with permitting heat pumps	Select a technical assistance and online permitting provider through a current solicitation. Seek Board approval for contracts in Q1 2027

Heat Pump Water Heater Contractor Engagement	In Development	Program to increase the number of contractors installing heat pump water heaters in Ava service territory	Provide incentives for up to 30 contractors that have not yet installed heat pump water heaters	Staff developing program proposal for contractor engagement program in collaboration with other Bay Area CCAs.
Resilience				
Critical Municipal Facilities	Operational	Program to provide resilience on critical municipal sites. Eight projects across four cities will provide bill savings	Installing eight projects across four Cities totaling 258kW of PV and 1.34MWh of batteries generating 778,000 kWh of clean energy in year one.	All 7 NEM2.0 projects have received electrical sign-off. Projects will become operational in Q1 2027. Ava is coordinating trainings with Staff for operational readiness and preparing to bill participants. Planning ribbon cuttings with staff.
SmartHome Battery	Operational	Program to provide $11.25M in upfront and ongoing incentives for residential solar and storage projects	Manage 21MW of solar paired batteries for residential and low-income customers.	121 projects totaling 1.6MWh of BESS capacity have been enrolled. Over $120k in incentives have been processed. Ava is dispatching VPP assets.
Community Resilience Hubs	Operational	Provide $5.75M in funding for Technical Assistance and incentives for the development of Community serving Resilience Hubs	Provide technical assistance for up to 50 Resilience Hubs sites and provide incentives for Resilience Hubs	Currently providing Technical Assistance to cohort of 14 sites that are eligible to apply for an incentive. Additional sites are being enrolled in Technical Assistance.
Community Grants				
Community Grant Program	Operational	$8M budgeted for Community Grants to work with Community Based Organizations across four strategic focus areas	Award ~24 grants through 2033	Interviews are under way for a Community Grants Manager
EV Charging	Operational	Provided grants to local non-profits to install up to twelve level 2 EV chargers at multiple places of worship	Two grants of $300k over 3 years to Green the Church and Interfaith Power and light to install community owned EV chargers	Green the Church has installed their first project at Glad Tidings Church in Hayward. Interfaith Power and Light have identified sites for potential development
Youth Training	Operational	Empowering young individuals through education and exposure to employment opportunities and hands-on training in	Two grants of $300k over 3 years to Rising Sun and AGAPE to train over 150 youth in electrification and clean energy trades	Students are beginning to matriculate into the job market. Rising Sun is developing an online jobs platform to help graduates find work in the trades.

		clean energy technologies through		
Community Resilience Hubs	Operational	Emerald Cities Collaborative (ECC) with Local Clean Energy Alliance as a subcontractor (LCEA)	Grant of $350k over 2 years, ECC has completed three community workshops with over 170 participants and 26 unique community based organizations	ECC completed their final Community Resilience Hub workshop in Stockton on November 10

New Web Content

Ava regularly publishes educational content on our website to help customers understand the benefits of Ava, navigate their bills, and participate in our programs. Below is a list of content published in the past 3 months. For additional resources, visit AvaEnergy.org/insights.

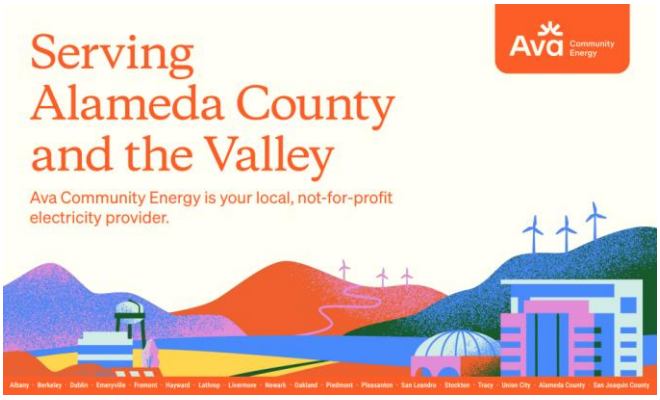
Date	Title	Link	Description
10/9/2026	Video: E-Bike Test & Ride Customer Testimonials: Charlie	https://youtube.com/shorts/9ehqOh8L_b0?si=otYC5Yn-WC_6rnEi	A 30-second customer testimonial from the E-Bike Test & Ride event.
10/7/2026	Video: E-Bike Test & Ride Customer Testimonials: Linda	https://youtube.com/shorts/KQ6VYrjVFKw?si=xL_5_rF8_FtJvY_e	A 15-second customer testimonial from the E-Bike Test & Ride event.
10/6/2026	Video: E-Bike Test & Ride (Short Version)	https://youtube.com/shorts/9ehqOh8L_b0?si=rinetqW83Henybc_	A 30-second cutdown of the E-Bike Test & Ride video for resharing on social media.
9/29/26	What It's Like to Own an EV Without Home Charging	https://avaenergy.org/insight/what-its-like-to-own-an-ev-without-home-charging/	Frequently asked questions about owning an EV without access to

			home charging, answered by an Ava employee.
9/8/26	Powering Community Connections with Mandela Partners	https://avaenergy.org/insight/powering-community-connections-with-mandela-partners/	A story about our collaboration with Mandela Partners, an Ava Community Sponsorship recipient that empowers local entrepreneurs and creates community connections.
9/2/26	New EV Driver Checklist: 4 Things To Do in the First Month of EV Ownership	https://avaenergy.org/insight/new-ev-driver-checklist-4-things-to-do-in-the-first-month-of-ev-ownership	A checklist of 4 simple ways for residents to adjust to the lifestyle of owning an EV.
8/31/26	Video: Ava Community Energy x Bike East Bay: E-Bike Test & Ride	https://www.youtube.com/watch?v=yLuh8Pub_GU	A video recap of our E-Bike Test & Ride events

2025 Power Content Label

The 2025 Power Content Label (PCL) was presented as part of an item regarding Renewable Energy Procurement and Power Content Reporting to the Executive Committee at the October 7, 2026 meeting and was on consent as an informational item at the October 21, 2026 Board of Directors meeting.

Ava is required, by the California Energy Commission, to send the 2025 PCL to all active customers and those that Ava served in 2025. The PCL was emailed to customers throughout the November 9 – 11 and mailed, to those without a working email address on file, starting November 19. The PCL mailer is also available on Ava's website under "Key Documents." Sample images from the mailer are shown below:







Invested in Alameda County

As a not-for-profit public agency, we reinvest revenue back into the communities we serve through programs, grants, and sponsorships:

Programs to Help You Save Money and Energy:

Bike Electric

Get an instant rebate of $400–$1,500 off a new e-bike from a participating local bike shop. Apply at **AvaEnergy.org/bike-electric**.

> "My e-bike is the best thing that's happened to me in years and years!! Without the rebate, I wouldn't have been able to justify buying it."
> – PLEASANTON RESIDENT

SmartHome Battery

Get an installation rebate to help offset the cost of a new home solar battery, and an additional monthly payment for enrolling in our virtual power plant and helping strengthen the grid. Enroll at **AvaEnergy.org/smarthome-battery**.



> "Support from Ava has helped us to plant trees across Oakland in the past two years, improving air quality, and creating shade canopy. Ava's grants also contributed to our creation of two community green spaces, and 3,000 square feet of native pollinator habitat."
> – ROBERT SELNA, CO-FOUNDER, SIDEWALK TREES & GARDENS

Our Power Mix

Every year, California electricity suppliers are required to inform their customers about the mix of sources used to provide electricity service during the previous calendar year. As your public power provider, we're proud of our track record of providing renewable energy at competitive rates.

- This label does not reflect compliance with the Renewables Portfolio Standard (RPS), which measures the use of tracking instruments called Renewable Energy Credits (RECs) over the course of multi-year compliance periods. RECs that are purchased separately from the renewable energy ("Unbundled RECs") can be used for RPS compliance, but they do not factor into the power mixes or Greenhouse Gas (GHG) emissions intensities above.
- GHG intensity figures exclude biogenic CO_2 and emissions from geothermal sources and grandfathered imports of firmed-and-shaped energy. For detailed information about all GHG emissions from California's retail electricity suppliers, visit the CEC webpage at the link below.
- Unspecified power is electricity purchased from a genericized pool on the open market. In 2025, 92% of unspecified power came from fossil fuels (natural gas, coal, and petroleum) and 8% came from renewables and zero-carbon resources (RPS-eligible and other renewables, large hydroelectric, and nuclear).

California Energy Commission Power Source Disclosure
energy.ca.gov/programs-and-topics/programs/power-source-disclosure-program/power-content-label

Ava Community Energy
2025 Power Content Label

Emissions, Power Sources, Unbundled RECs	Bright Choice (Retail Sales)	Renewable 100 (Retail Sales)	Ava Community Energy Total (Retail Sales, Other End Uses, & Losses)	CA Utility Average (Retail Sales, Other End Uses, & Losses)
Greenhouse Gas Emissions Intensity (lbs of CO_2e emitted per megawatt hour)	**194**	**0**	**169**	**384**
Renewables & Zero-Carbon Resources	99%	100%	96%	67%
Fossil Fuels	1%	0%	4%	33%
Biomass & Biogas	12%	0%	8%	2%
Geothermal	1%	0%	1%	5%
Eligible Hydroelectric	1%	0%	1%	1%
Solar	26%	61%	34%	25%
Wind	15%	39%	20%	14%
RPS Eligible Renewables - Subtotal	**55%**	**100%**	**64%**	**46%**
Large Hydroelectric	**36%**	**0%**	**24%**	**10%**
Nuclear	**9%**	**0%**	**7%**	**10%**
Emerging Technologies	**0%**	**0%**	**0%**	**0%**
Other	**0%**	**0%**	**0%**	**0%**
Natural Gas	**0%**	**0%**	**0%**	**11%**
Coal & Petroleum	**0%**	**0%**	**0%**	**2%**
Unspecified Power (92% fossil fuels)	**1%**	**0%**	**4%**	**21%**
Total	**100%**	**100%**	**100%**	**100%**
Retail sales covered by retired unbundled RECs	0%	0%	N/A	N/A

AvaEnergy.org/about-ava/key-documents/