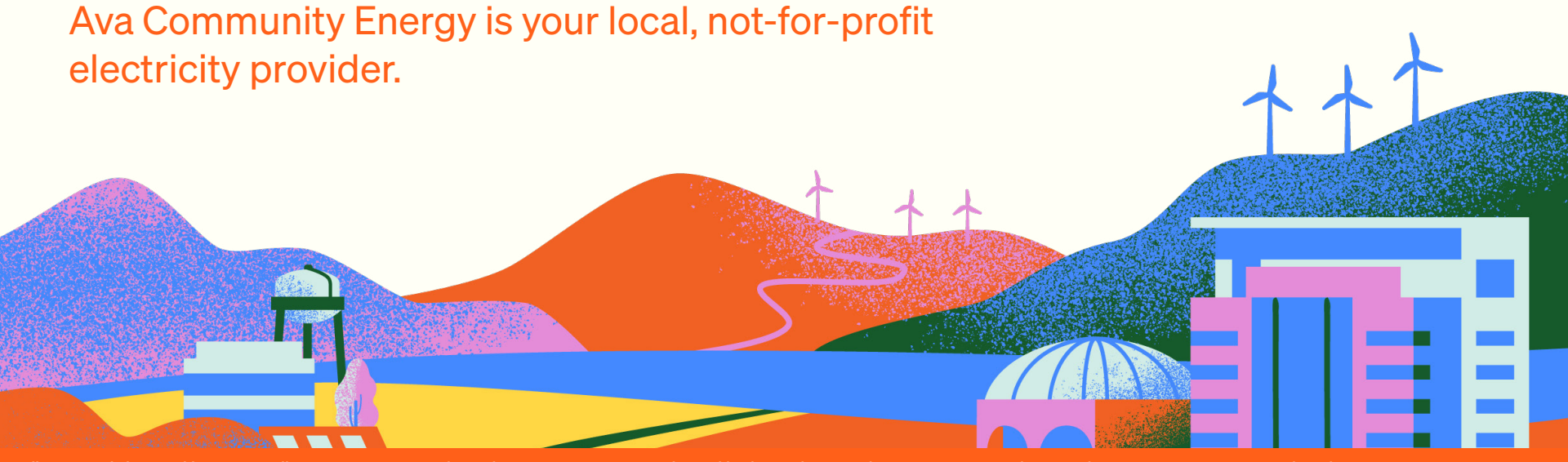
Serving Alameda County and the Valley

Ava Community Energy is your local, not-for-profit electricity provider.



Albany · Berkeley · Dublin · Emeryville · Fremont · Hayward · Lathrop · Livermore · Newark · Oakland · Piedmont · Pleasanton · San Leandro · Stockton · Tracy · Union City · Alameda County · San Joaquin County



In 2026, we began service in unincorporated San Joaquin County. We're proud to serve over 47,000 residential, commercial, and agricultural customers in the community.

Learn more about our service, meet the local elected officials who serve on the Ava Board of Directors, and find local events and sponsorships at AvaEnergy.org.

1999 Harrison Street
Suite 2300
Oakland, CA 94612

Contact us
833-699-3223
customer-support@AvaEnergy.org

Power Content Label enclosed.
This communication is required annually by the California Energy Commission (CEC).

Ava Community Energy is the default electricity provider for Alameda County and San Joaquin County.



We generate clean energy at competitive rates, and PG&E delivers it.

As a not-for-profit public agency, we reinvest in our communities through customer programs, clean power projects, and support for local organizations.

$185 million+
Total customer savings since 2018

809,000+
Accounts served in Alameda and San Joaquin Counties

You are receiving this because you are a current Ava customer or were an Ava customer in 2025. This communication containing our Power Content Label is required annually by the California Energy Commission (CEC).

Ava's Service Plans:

Learn more at AvaEnergy.org/service

— **Renewable energy:**
- Solar
- Wind
- Biomass & Biowaste, Eligible Hydroelectric, Geothermal

Other:
- Hydro
- Nuclear
- Other or Unspecified



Bright Choice

55% renewable energy, priced 0.5% lower than PG&E rates



Renewable 100

100% renewable energy priced 1¾ cents per kWh higher than PG&E rates

Ava customers in San Joaquin County have saved over $18 million with Bright Choice since 2021.



Invested in San Joaquin County

As a not-for-profit public agency, we reinvest revenue back into the communities we serve through programs, grants, and sponsorships:

Programs to Help You Save Money and Energy:



Bike Electric

Get an instant rebate of $400–$1,500 off a new e-bike from a participating local bike shop.
Apply at **AvaEnergy.org/bike-electric**.

"My whole family loves our new e-bike! It's enabled me to get more exercise, commute to work faster than in my car, reduce my carbon footprint, and have fun going on bike rides with my kids."

– TRACY RESIDENT

SmartHome Battery

Get an installation rebate to help offset the cost of a new home solar battery, and an additional monthly payment for enrolling in our virtual power plant and helping strengthen the grid. Enroll at **AvaEnergy.org/smarthome-battery**.

SmartHome Charging

Earn up to $100 in rewards in the first year, save money on your electricity bill, and use more renewable energy while charging your electric vehicle at home.
Enroll at **AvaEnergy.org/smarthome-charging**.

Learn more about how we invest in our community at AvaEnergy.org/impact.

Community Sponsorships

Three times per year, Ava awards grants of up to $2,500 to local organizations that make our community shine. Funding areas include (but are not necessarily limited to) arts, environment, food justice, sports, and STEM.

"Ava's commitment to a thriving community and sponsoring efforts that share our commitment allowed us to connect residents in Stockton with employment resources and opportunities, supporting our larger mission to provide successful reentry support for individuals and families impacted by incarceration."

– MICHAEL SORENSEN, MPA, EXECUTIVE DIRECTOR, FRIENDS OUTSIDE

"Ava's sponsorship helped Central Valley kids get on the field who otherwise couldn't, and upgraded the equipment they play with. Nearly 50% of our families named program investment like equipment and gear as one of the most valuable ways a brand can support them, and Ava delivered exactly that."

– ANDREW TOMASINI, SR. MANAGER, BRAND EXPERIENCES & PARTNERSHIPS. NEXT LEVEL SPORTS

Our Power Mix

Every year, California electricity suppliers are required to inform their customers about the mix of sources used to provide electricity service during the previous calendar year. As your public power provider, we're proud of our track record of providing renewable energy at competitive rates.

- This label does not reflect compliance with the Renewables Portfolio Standard (RPS), which measures the use of tracking instruments called Renewable Energy Credits (RECs) over the course of multi-year compliance periods. RECs that are purchased separately from the renewable energy ("Unbundled RECs") can be used for RPS compliance, but they do not factor into the power mixes or Greenhouse Gas (GHG) emissions intensities above.
- GHG intensity figures exclude biogenic CO2 and emissions from geothermal sources and grandfathered imports of firmed-and-shaped energy. For detailed information about all GHG emissions from California's retail electricity suppliers, visit the CEC webpage at the link below.
- Unspecified power is electricity purchased from a genericized pool on the open market. In 2025, 92% of unspecified power came from fossil fuels (natural gas, coal, and petroleum) and 8% came from renewables and zero-carbon resources (RPS-eligible and other renewables, large hydroelectric, and nuclear).

California Energy Commission Power Source Disclosure
energy.ca.gov/programs-and-topics/programs/power-source-disclosure-program/power-content-label

Ava Community Energy
2025 Power Content Label

Emissions, Power Sources, Unbundled RECs	Bright Choice (Retail Sales)	Renewable 100 (Retail Sales)	Ava Community Energy Total (Retail Sales, Other End Uses, & Losses)	CA Utility Average (Retail Sales, Other End Uses, & Losses)
Greenhouse Gas Emissions Intensity (lbs of CO_2e emitted per megawatt hour)	**194**	**0**	**169**	**384**
Renewables & Zero-Carbon Resources	**99%**	**100%**	**96%**	**67%**
Fossil Fuels	**1%**	**0%**	**4%**	**33%**
Biomass & Biogas	12%	0%	8%	2%
Geothermal	1%	0%	1%	5%
Eligible Hydroelectric	1%	0%	1%	1%
Solar	26%	61%	34%	25%
Wind	15%	39%	20%	14%
RPS Eligible Renewables - Subtotal	**55%**	**100%**	**64%**	**46%**
Large Hydroelectric	**36%**	**0%**	**24%**	**10%**
Nuclear	**9%**	**0%**	**7%**	**10%**
Emerging Technologies	**0%**	**0%**	**0%**	**0%**
Other	**0%**	**0%**	**0%**	**0%**
Natural Gas	**0%**	**0%**	**0%**	**11%**
Coal & Petroleum	**0%**	**0%**	**0%**	**2%**
Unspecified Power (92% fossil fuels)	**1%**	**0%**	**4%**	**21%**
Total	**100%**	**100%**	**100%**	**100%**
Retail sales covered by retired unbundled RECs	0%	0%	N/A	N/A

AvaEnergy.org/about-ava/key-documents/

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> "My e-bike is the best thing that's happened to me in years and years!! Without the rebate, I wouldn't have been able to justify buying it."
>
> – PLEASANTON RESIDENT

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We're proud to support community resilience through our **Critical Municipal Facilities** project. This initiative outfits municipal buildings in Berkeley, Fremont, Hayward, and Livermore with solar and battery systems, ensuring essential services remain available during outages and emergencies.



> "Support from Ava has helped us to plant trees across Oakland in the past two years, improving air quality, and creating shade canopy. Ava's grants also contributed to our creation of two community green spaces, and 3,000 square feet of native pollinator habitat."
>
> – ROBERT SELNA, CO-FOUNDER, SIDEWALK TREES & GARDENS

> "Earlier this year our walk-in freezer broke, limiting our ability to provide our community with perishable food. Ava's commitment to investing in the community enabled us to repair our freezer and continue distributing free and nutritious food to the over 21,000 people we serve each year."
>
> – JOHN BECKER, PRESIDENT, BOARD OF DIRECTORS, VIOLA BLYTHE COMMUNITY SERVICES

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